Effective Intelligence Suite

Supercharge your Veradigm PM with #1 rated RCM workflow automation and intelligent analytics solutions from MedEvolve

Veradigm has collaborated with MedEvolve to bring you award-winning Effective Intelligence (Ei) solutions which include workforce automation and intelligent analytics designed to optimize the entire revenue cycle process from financial clearance to coding to medical billing.
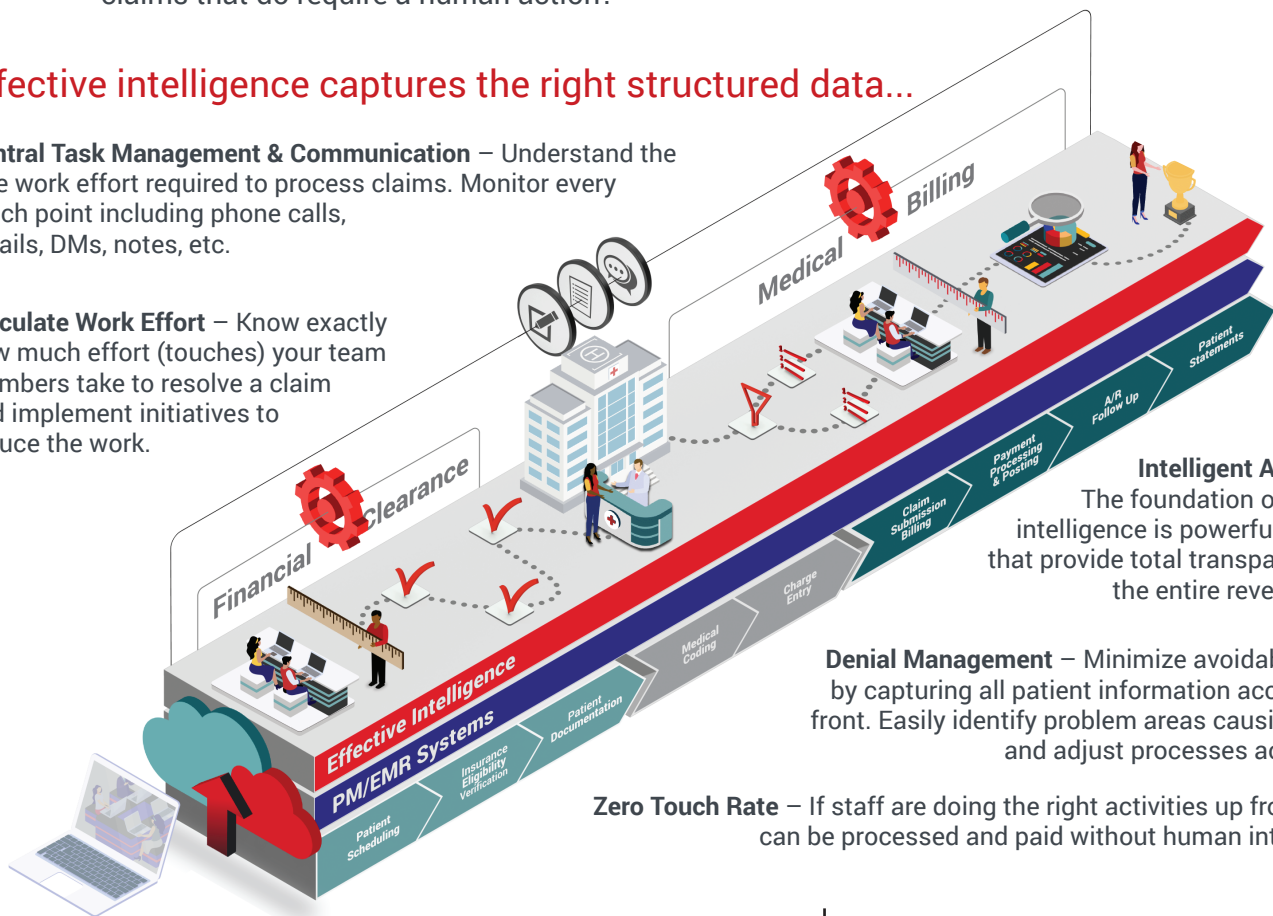
These solutions reduce manual work effort and ensure maximum efficiency with complete oversight and reporting on every step. Leaders need to understand these important metrics to help reduce dependence on labor:

▲ **Maximize zero touch rate**: How many zero balance claims never required human intervention to get paid?

▼ **Minimize work effort**: Where is most of the effort occurring for the claims that do require a human action?

Effective intelligence captures the right structured data...

Central Task Management & Communication – Understand the true work effort required to process claims. Monitor every touch point including phone calls, emails, DMs, notes, etc.

Calculate Work Effort – Know exactly how much effort (touches) your team members take to resolve a claim and implement initiatives to reduce the work.
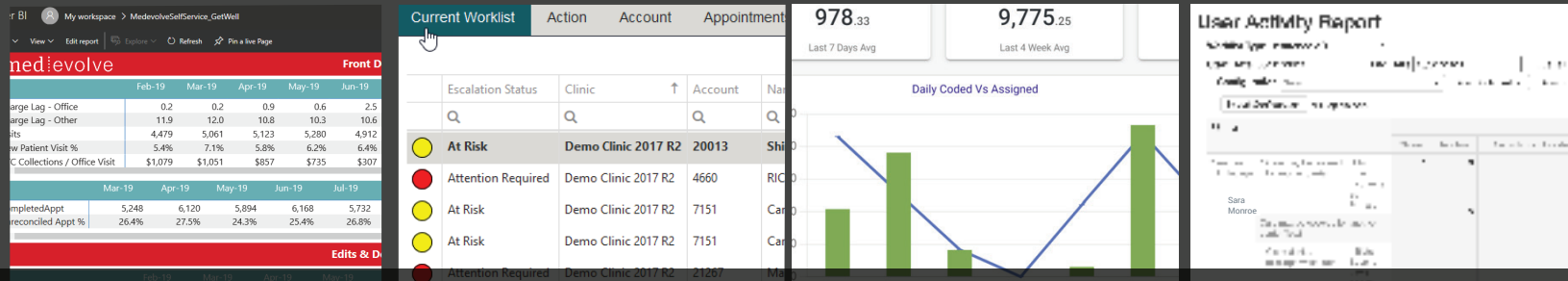
Intelligent Analytics – The foundation of effective intelligence is powerful analytics that provide total transparency into the entire revenue cycle.

Denial Management – Minimize avoidable denials by capturing all patient information accurately up front. Easily identify problem areas causing denials and adjust processes accordingly.

Zero Touch Rate – If staff are doing the right activities up front, claims can be processed and paid without human intervention.

med:evolve | veradigm®

Modules can be added individually or combined to supercharge your existing Veradigm PM system

MedEvolve RCM Workforce Automation

The system automatically generates daily worklists by prioritizing the claims that will generate the most revenue. The solution optimizes the way your staff works insurance and/or patient A/R with complete visibility into every touch in the claim resolution process so you can minimize manual work effort.

- Automatically filter out the 80 to 90% of claims that do not need to be touched each day
- Workflow assures all open claims are assigned to a representative or is on work-in-process hold
- Built in task management creates structured data for every touch on the claim, including emails, calls, notes, messaging and tasks
- Workforce tracking provides complete visibility into staff productivity and effectiveness for in-house, remote, or offshore environments

MedEvolve Coding Automation

MedEvolve's coding automation platform empowers and complements medical coders with work drivers, artificial intelligence, and supplemental coding services to create scalable and repeatable coding efficiencies. Turbo-charge your entire coding process with our integrated user platform, AI Engine and expert coding support and fill-in resources.

- User-friendly coding portal prioritizes daily workload
- Increased coder productivity with productivity tracking dashboards
- Provider portal for easy communication and internal communication routing
- Improves coding quality and efficiency
- Empowers coders with predicted codes cutting turnaround time by more than 50%

MedEvolve Financial Clearance Automation

Standardizes the patient pre-registration process to prevent denials, rejections and write-offs on the back-end. The solution provides work drivers with visual cues to staff members to ensure each patient is financially cleared and all the necessary information is collected and verified prior to the appointment, including:

- Demographics
- Insurance eligibility
- Prior authorization
- Collecting co-pays or older balances
- Coordination of benefits

MedEvolve
Ranked #1
RCM Workflow
Optimization and
Automation Solution
for Physician Groups
by Black Book Research

Download the report!

Contact us to learn more

✉ info@medevolve.com

☎ 800.964.5129

🌐 medevolve.com/contact-us

© MedEvolve 2024